



# Human Centered Systems

## CIC R&D Subcommittee Working Group

Chair: Y.T. Chien

Vice Chairs: Michael Ackerman, Dave Gunning

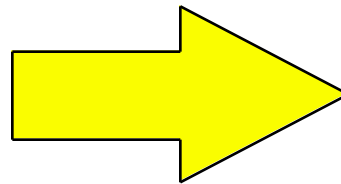
February 27, 1997

# Evolving Opportunities in IT



The PAST:

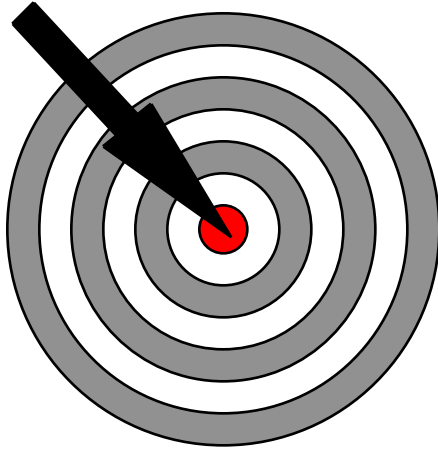
- Solutions from complete specifications
- Machine understanding
- Automation of tasks



The FUTURE:

- Content creation, store, distribution, manipulation, & use
- Information infrastructures
- Augmentation of human skills

# The GOAL



- To benefit the diverse activities of ordinary citizens, as well as specialists, by the synergistic combination of human skills and information technology.

# The Means



## ■ Foundational Research

- modeling human cognition and intelligent behavior
- understanding human communication
- developing data capture, store, transport, and access techniques
- developing theories and models of coordination and collaboration

## ■ Experimental Research

- validating theoretical results
- evaluating the performance of integrated systems
- system prototyping and testbed demonstration

## ■ Infrastructure Support

- sharing data, repositories, and tools
- forming partnerships with new industries, new disciplines

# Human-centered Parameters for High-performance Computing



## ■ Scale

- Speed, bandwidth, storage
- Users, Uses, Information

## ■ Heterogeneity

- Machines, software tools, services
- Knowledge sources, data types, media
- Communication modalities

## ■ Evolution

- User needs
- Contents, applications

# Research & Development Areas



- Collaboratories
- Knowledge repositories & processing
- HCI - speech, language, gesture, multi-modal
- Multi-media, multi-lingual technologies
- Intelligent agents
- Human cognition & group behavior
- Universal Access: IT for every citizen
- Virtual systems and environments
- Visualization/information presentation algorithms and tools
- Interdisciplinary research for innovative education/training
- Missions and applications

# Some On-Going HuCS Programs



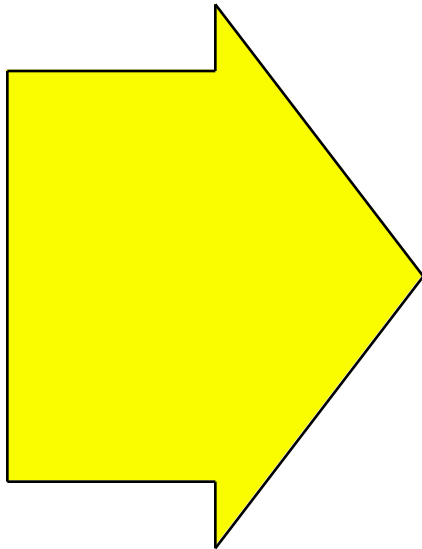
## Interagency:

- Digital Library Initiative (NSF, DARPA, NASA)
- Human Language Resources (LDC - NSF, DARPA)
- STIMULATE (NSF, NSA, CIA, DARPA)

## Agency Specific:

- Visible Human Project (NLM)
- High Performance Knowledge Base Systems (DARPA)
- Collaboration Technology (DARPA, DOE)

# Needed for Further Progress



- New ingredients and thrusts to encourage cross-discipline, data-intensive research (e.g., NIH Human Genome; NLM Visible Humans; NASA's EOS/DIS; NSF KDI/ Knowledge Networking)
- New joint-agency R&D initiatives (e.g., Digital Libraries, II; Universal Access)
- New infrastructures and resources (e.g., collaboration testbeds; virtual laboratories; new partnerships with private sectors)

# Relationships to Other WG's



- HECC:      ■ For virtual environments; remote collaboration; peta-computing on desktops
- LSN:        ■ For penetration to ordinary citizen end-users; content on the net; NGI partnership
- HCS:        ■ For security and privacy requirements as universality is achieved
- ETHR:      ■ For large-scale educational testbeds; new ways of learning

# Working Group Activities



- Virtual organization
- Cross-agency planning & coordination
- Joint initiatives
- Collaborative management
- Supporting CIC/NCO
- Regular meetings
- Public forums; planning workshops
- R&D Agenda
- Partnerships with non-federal organizations
- Liaison w/ other gov't branches

# The Augmentation System

(Adapted from Doug Engelbart)



## Human Systems

- Paradigm
- Organization
- Language
- Knowledge
- Skills
- Training
- Customs
- Attitude

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## Tool Systems

- Machineries
- Vehicles
- Facilities
- Libraries
- Telephones
- Media
- Computers
- Networks

# CIC/HuCS: Collective Impact

